



# Del Sol LX

## Product Discontinuation Notice

Effective 01/02/2008

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### Product Discontinuation

Cognitive announces the discontinuation of the Del Sol LX printer series effective March 28, 2008. The discontinued Del Sol LX models are listed in the reference table in Appendix B. Parts, service and technical support will be provided for a period of up to 3 years from the date of discontinuation based on parts availability.

### Discontinued Accessories

All Del Sol LX accessories will be discontinued. The discontinued Del Sol LX accessories are listed in the reference table in Appendix B.

### Discontinuation Schedule

January 02, 2008	Del Sol LX discontinuation announcement
March 28, 2008	Last day to order Del Sol LX products
March 28, 2011	End of all repair service, spare parts (based on availability), and technical support for Del Sol LX

### Replacement Products

The Cognitive C Series and Advantage DLX printers are suitable replacements for most Del Sol LX printing applications. To receive more information about these products visit [www.cognitive.com](http://www.cognitive.com) or contact customer service at (800) 525-2785.

### Repair Service, Spare Parts and Technical Support

Cognitive will continue to provide service, spare parts, and support for the discontinued Del Sol LX printers according to the discontinuation schedule described above. Support for Del Sol LX firmware changes or modifications have been discontinued effective immediately.

Some common questions concerning this discontinuance are listed in Appendix A. Please direct any other questions to your regional salesperson or customer service at (800) 525-2785.

Sincerely,

**Matt Niemerg**

Cognitive Printers Product Manager

## **Appendix A – Questions & Answers**

We have addressed some common questions below that may arise from this notice.

**Q1:** *What will happen with my current open orders?*

**A1:** All current orders will be built and shipped. We advise you check the lead time status of your current orders and place new orders as early as possible. After March 28<sup>th</sup>, 2008 Cognitive will not accept orders unless unallocated finished goods are available.

**Q2:** *What will happen with my service or on-site service contract?*

**A2:** All service contracts will be honored as the contract describes and will be reviewed at the contract end date.

**Q3:** *Does Cognitive have a replacement product for the Del Sol LX?*

**A3:** The Cognitive C Series and Advantage DLX printers are suitable replacements for most Del Sol printing applications. To receive more information about these products visit [www.cognitive.com](http://www.cognitive.com) or contact customer service at (800) 525-2785.

## Appendix B: Product Discontinuation Guide

The table below lists the discontinued Del Sol printer models and description.

Product Model #	Description
LDD24-2043-013	Del Sol LX, DT, 2.4", 200 dpi, 4MB, 3ips, 120VAC Connectivity: Serial, Parallel
LDD24-2043-014	Del Sol LX, DT, 2.4", 200dpi, 4MB, 3ips, 120VAC Connectivity: Serial, Ethernet
LDT24-2043-013	Del Sol LX, TT, 2.4", 200 dpi, 4MB, 3ips, 120VAC Connectivity: Serial, Parallel
LDT24-2043-014	Del Sol LX, TT, 2.4", 200 dpi, 4MB, 3ips, 120VAC Connectivity: Serial, Ethernet
LDD24-2083-013	Del Sol LX, DT, 2.4", 200dpi, 4MB, RTC, 3ips, 120VAC Connectivity: Serial, Parallel
LDT24-2083-013	Del Sol LX, TT, 2.4", 200dpi, 4MB, RTC, 3ips, 120VAC Connectivity: Serial, Parallel
LDD24-2443-0N3	Del Sol LX, DT, 2.4", 200dpi, Peeler, 4MB, 3ips, NO PWR Connectivity: Serial, Parallel
LDD24-2443-0N4	Del Sol LX, DT, 2.4", 200dpi, Peeler, 4MB, 3ips, NO PWR Connectivity: Serial, Ethernet
LDT24-2443-0N3	Del Sol LX, TT, 2.4", 200dpi, Peeler, 4MB, 3ips, NO PWR Connectivity: Serial, Parallel
LDT24-2443-0N4	Del Sol LX, TT, 2.4", 200dpi, Peeler, 4MB, 3ips, NO PWR Connectivity: Serial, Ethernet
LDD24-2343-0N3	Del Sol LX, DT, 2.4", 200dpi, Cutter, 4MB, 3ips, NO PWR Connectivity: Serial, Parallel
LDD24-2343-0N4	Del Sol LX, DT, 2.4", 200dpi, Cutter, 4MB, 3ips, NO PWR Connectivity: Serial, Ethernet
LDT24-2343-0N3	Del Sol LX, TT, 2.4", 200dpi, Cutter, 4MB, 3ips, NO PWR Connectivity: Serial, Parallel
LDT24-2343-0N4	Del Sol LX, TT, 2.4", 200dpi, Cutter, 4MB, 3ips, NO PWR Connectivity: Serial, Ethernet
LDD42-2043-013	Del Sol LX, DT, 4.2", 200 dpi, 4MB, 3ips, 120VAC Connectivity: Serial, Parallel
LDD42-2043-016	Del Sol LX, DT, 4.2", 200 dpi, 4MB, 3ips, 120VAC Connectivity: Serial, Parallel, Ethernet
LDT42-2043-013	Del Sol LX, TT, 4.2", 200 dpi, 4MB, 3ips, 120VAC Connectivity: Serial, Parallel
LDT42-2043-016	Del Sol LX, TT, 4.2", 200 dpi, 4MB, 3ips, 120VAC Connectivity: Serial, Parallel, Ethernet
LDD42-3042-0N3	Del Sol LX, DT, 4.2", 300dpi, 4MB, 2ips, NO PWR
LDD42-3042-0N6	Del Sol LX, DT, 4.2", 300dpi, 4MB, 2ips, NO PWR Connectivity: Serial, Parallel, Ethernet
LDT42-3042-013	Del Sol LX, TT, 4.2", 300dpi, 4MB, 2ips, 120VAC Connectivity: Serial, Parallel
LDT42-3042-016	Del Sol LX, TT, 4.2", 300dpi, 4MB, 2ips, 120VAC Connectivity: Serial, Parallel, Ethernet
LDD42-2083-013	Del Sol LX, DT, 4.2", 200dpi, 4MB, RTC, 3ips, 120VAC Connectivity: Serial, Parallel
LDT42-2083-013	Del Sol LX, TT, 4.2", 200dpi, 4MB, RTC, 3ips, 120VAC Connectivity: Serial, Parallel

LDD42-2443-0N3	Del Sol LX, DT, 4.2", 200dpi, Peeler, 4MB, 3ips, NO PWR Connectivity: Serial, Parallel
LDD42-2443-0N6	Del Sol LX, DT, 4.2", 200dpi, Peeler, 4MB, 3ips, NO PWR Connectivity: Serial, Parallel, Ethernet
LDT42-2443-0N3	Del Sol LX, TT, 4.2", 200dpi, Peeler, 4MB, 3ips, NO PWR Connectivity: Serial, Parallel
LDT42-2443-0N6	Del Sol LX, TT, 4.2", 200dpi, Peeler, 4MB, 3ips, NO PWR Connectivity: Serial, Parallel, Ethernet
LDD42-2343-0N3	Del Sol LX, DT, 4.2", 200dpi, Cutter, 4MB, 3ips, NO PWR Connectivity: Serial, Parallel
LDD42-2343-0N6	Del Sol LX, DT, 4.2", 200dpi, Cutter, 4MB, 3ips, NO PWR Connectivity: Serial, Parallel, Ethernet
LDT42-2343-0N3	Del Sol LX, TT, 4.2", 200dpi, Cutter, 4MB, 3ips, NO PWR Connectivity: Serial, Parallel
LDT42-2343-0N6	Del Sol LX, TT, 4.2", 200dpi, Cutter, 4MB, 3ips, NO PWR Connectivity: Serial, Parallel, Ethernet
LDD24-2043-023R	Del Sol LX, DT, 2.4", 200dpi, 4MB, 3ips, 230VAC Connectivity: Serial, Parallel
LDD24-2043-033	Del Sol LX, DT, 2.4"200DPI, 4MB, 3IPS, 100VAC Connectivity: Serial, Parallel
LDD42-2043-023R	Del Sol LX, DT, 4.2", 200dpi, 4MB, 3ips, 230VAC Connectivity: Serial, Parallel
LDD42-2043-033	Del Sol LX, 4.2", 200DPI, 4MB, 3IPS, 100VAC Connectivity: Serial, Parallel
LDT24-2043-023R	Del Sol LX, TT, 2.4", 200dpi, 4MB, 3ips, 230VAC Connectivity: Serial, Parallel
LDT24-2043-033	Del Sol LX, TT, 2.4", 200DPI, 4MB, 3IPS, 100VAC Connectivity: Serial, Parallel
LDT42-2043-023R	Del Sol LX, TT, 4.2", 200dpi, 4MB, 3ips, 230VAC Connectivity: Serial, Parallel
LDT42-3042-033	Del Sol LX, TT, 4.2", 300DPI, 4MB, 2IPS, 100VAC Connectivity: Serial, Parallel

The table below lists the discontinued Del Sol accessories and description.

Product Model #	Description
60-100706-000A	Power Supply, 230VAC Input, 40W/24VAC output, Solus / Del Sol
60-100706-001A	Pkgd Pwr Supply 120V input/24V 40W output
60-100706-003A	Power Supply, 120V Input/24V 80W Output, Solus/Del Sol
60-100706-004A	Power Supply, 100 VAC input, 80W/24VAC output, Solus / Del Sol
60-100706-005A	Power Supply, 230V input, 24V/80W output, Solus / Del Sol
60-100706-006A	PKGD PWR SUPPLY,120V INPUT/24V,80W OUTPUT,ROHS
60-100706-007A	PKGD PWR SUPPLY,100V INPUT/24V,80W OUTPUT,ROHS
60-100706-008A	Power Supply, 230VAC Input, 80W/24VAC output, Solus / Del Sol (RoHS)