



GAS UTILITIES GO WIRELESS!

South American Gas Utility Field Technicians Print Receipts, Save Time

One South American country's gas utilities are on the cutting edge of customer service. When a gas utilities meter reader visits a home they bring along a wireless handheld terminal and a Cognitive Code Ranger 2" portable printer. With these tools, the meter reader will be able to input the amount of gas used and then print a receipt on the spot.

The result is better customer service for gas utilities customers. As soon as the meter is read, data is input into the handheld computer and information is relayed back to the vehicle via 802.11b wireless communications. The Code Ranger then prints a receipt for the customer which the field technician leaves with the customer. Instead of waiting weeks for the invoice to arrive in the mail customers are able to receive the information they need within minutes, saving the user and the user's customer time and money.

Features that set the Code Ranger printer apart from the competition include 1000" receipt media capacity, an extremely light weight and very fast printing. Code Ranger wireless models include IrDA, 802.11 and 802.11b communications. The rugged case and good looks also appeal to the field service technicians.